

Kinnaird Woodland Lodges

TERMS & CONDITIONS OF HIRE – short breaks

Payment: Full non-refundable payment required on booking, payable by any method – cheques made payable to PITLOCHRY PROPERTY MANAGEMENT. Credit Card payment can also be made through PayPal – make payable to jane@pitlochryholidaycottage.com Credit card facility will be available soon.

Rental Period: The rental period is from 4.30pm on the day of arrival to 10.00am on the day of departure unless other arrangements have been agreed with the proprietors. Latest check-in on arrival day is 10.00pm. Requests for a later check-out time will be considered.

Insurance The owners insure their own property against fire and theft and will in no circumstances be held liable for any loss or damage to holidaymakers' property. Holidaymakers are advised to take out their own Holiday Insurance covering loss of baggage, personal effects and cancellation.

Cancellation Policy: **You are strongly advised to take out cancellation insurance as our cancellation policy will be enforced if you cancel.** No refund is offered on any cancellations for short breaks. At the decision of the owners, if the accommodation booked is re-let the amount paid, less any costs associated with re-letting the property e.g. agents fees or commissions etc can be off-set against another booking to be taken within 6 months of original date booked. If we, the accommodation providers, are prevented, because of circumstances outside our control, from putting the accommodation at the disposal of the hirer on the starting date, the full payment shall be refunded but the hirer shall have no further claim against us.

Linen All bed linen is provided. Tea towels, bath mat and a hand towel are supplied, bath towels are not provided but can be hired to guests at a charge of £10 per towel.

Electricity & Heating Payable by the hirer as used by way of pound coin meter.

Extra Guests The number of persons occupying or visiting the property must not, at any time, exceed that completed on the booking form, unless prior arrangements has been made with the proprietors.

Children We are very happy to accept children in Craigower and Ben-y-Vrackie Lodges and children over 10 in Shiehallion Lodge (other lodges are adult only), provided that they are respectful of other guests who may be enjoying a quiet holiday. Children must not be left unsupervised.

Your Responsibilities The hirer is responsible for the condition of the property and its entire contents during the hire period, fair wear and tear accepted. The hirer will in the first instance report any damage or breakages to the owners. The hirer agrees to leave the property and contents in a clean and tidy condition. If there are any necessary excessive cleaning costs or damage to the property after departure the costs will be charged to the hirer's credit card and notified by letter.

Pets Unfortunately we do not allow pets, either in the property or to be left in cars in the parking area.

Smoking is not permitted in the property. You may smoke outside your property, but we would ask that you do not leave any cigarettes on the ground, please dispose of them responsibly. Failure to observe these conditions will result in the hirer being charged a fee of £200 plus any additional cleaning costs incurred. Please close doors if you are smoking on the patio.

Parking A parking area is provided. Parking on this ground is at owner's risk and the proprietors accept no liability of damage to, loss of or theft from vehicles.

We reserve the right to gain entry to the property at any time and to terminate occupancy without notice or refund in the case of breach of these terms and conditions of hire.